

Quick Guide to Our Promotions & Offers

The BBQ Society – Easy-to-Read Summary

- **Freebies & Discounts:** Available while stocks last, across Gloucester and the food truck. Not valid with other deals.
- **Alcohol Deals:** Strictly 18+ only, bring valid ID. We may refuse service.
- **Loyalty Rewards:** Join free, earn points, and spend them later. Points aren't cash and expire after 12 months if unused. Only one reward per visit.
- **Extra Loyalty Perks:** Birthday treat, referral bonuses, double points days, and special member offers may apply.
- **Gift Vouchers:** Valid 12 months. No cash or change given.
- **Competitions:** Enter via social media. Winners picked fairly. Prizes can't be swapped for cash.
- **Final Say:** Management's decision is always final.
- **Legal:** Covered by English law.

The BBQ Society - Terms & Conditions for Promotions & Offers

Last updated: 25/09/2025

These Terms & Conditions govern all promotions, offers, vouchers, loyalty rewards, and competitions run by **The BBQ So LTD T/A The BBQ Society** ("The BBQ Society", "we", "us", "our"). By participating in any of our offers, you agree to be bound by these Terms.

1. General Promotional Terms

- All offers and promotions are valid at **all The BBQ Society locations**, including Gloucester and our mobile food truck, unless otherwise stated.
- Promotions apply to **dine-in and takeaway orders only**, unless specifically stated.
- Offers cannot be used in conjunction with any other discounts, set menus, or promotions.
- Free or discounted items are **subject to availability**.
- Management reserves the right to amend, withdraw, or refuse any promotion at any time without prior notice.
- Management's decision in all matters relating to offers and promotions is **final**.

2. Alcohol-Based Promotions

- Alcoholic drinks included in any promotion are strictly limited to guests aged **18 or over**.
- Valid proof of age (passport, driving licence, PASS card) must be presented when requested.
- We promote **responsible drinking** and may refuse service in line with licensing laws and our discretion.

3. Loyalty Program

- Membership of The BBQ Society Loyalty Program is free and open to customers aged 16+.
- Points are earned on dine-in and takeaway purchases only. (Not delivery)
- **Points may take up to 24 hours to appear** in your account and must be presented during the visit; retrospective credits are at our discretion.
- Only **one redemption or reward per visit** is permitted.
- Points and rewards have **no cash value**, are **non-transferable**, and cannot be combined with other promotions.
- Rewards expire if unused within **12 months** of issue; accounts may be deactivated after **12 months of inactivity**.
- We reserve the right to adjust, revoke, or freeze points or rewards in cases of suspected fraud or misuse.

Additional Loyalty Perks (introduced at our discretion): - **Birthday Treat:** Members may receive a complimentary item during their birthday month (once per year). - **Tiered Rewards:** Higher tiers may unlock enhanced benefits. - **Referral Bonuses:** Both members and referred friends may receive bonus rewards. - **Charity Donations:** Members may be offered the option to donate rewards to partner charities. - **Double Points Days:** Special promotions offering bonus points may be introduced. - **Exclusive Member Offers:** Early access to new menu items, special promotions, or tasting events.

4. Gift Cards & eGift Vouchers

- The BBQ Society eGift vouchers are valid for **12 months** from the date of issue.
- Vouchers must be presented at the point of payment to be redeemed.
- Only one voucher may be used per transaction.
- Vouchers cannot be exchanged for cash; no change or balance transfers will be given.
- Lost, stolen, or damaged vouchers cannot be replaced.
- Vouchers may not be resold without our consent.

5. Competitions & Social Media Giveaways

- Competitions and giveaways are open to UK residents aged 18 or over, unless otherwise specified.
- Entry requirements will be clearly stated (e.g., following, liking, tagging, or sharing on social media).
- Winners will be selected fairly and contacted directly via The BBQ Society's official channels.
- Prizes are **non-transferable, non-exchangeable**, and no cash alternative will be offered.
- We accept no responsibility for lost or incomplete entries, or for technical issues preventing participation.
- By entering, participants consent to their name and/or photo being used in winner announcements and related publicity.
- Management reserves the right to cancel, amend, or withdraw competitions at any time.

6. Liability

- We are not responsible for any loss, damage, or injury suffered as a result of participating in a promotion, except where such liability cannot be excluded by law.
- Nothing in these Terms affects your statutory rights.

7. Governing Law

- These Terms & Conditions are governed by the laws of **England**, and any disputes will be subject to the exclusive jurisdiction of the English courts.